



ASSISTANT PURSER

OUR GANGWAY IS OPEN TO EXPLORERS

Coral Expeditions is Australia's pioneering expedition cruise company. We operate and manage a fleet of small expedition ships taking guests to some of the most beautiful, yet undiscovered, regions of Australia, Asia-Pacific and Indian Ocean Islands. Over 8,000 travellers from all over the world travel with us every year who are attracted by our relaxed small ship atmosphere and itineraries which larger ships cannot replicate.

Our crew are carefully selected for their engaging personalities, attention to detail and commitment to delivering the highest standards of service so our guests always receive a warm welcome aboard.

THE ROLE

The role of Assistant Purser to provide outstanding customer service in the areas of food and beverage; responsible for maintaining the highest standard through our ships accommodation, whilst providing support to the Hospitality team.

RESPONSIBILITIES INCLUDE:

- > Assist supervising Chefs; Senior Cruise Attendants; Cruise Attendants.
- > Provide support in training of new crew in line with Coral Expeditions Manuals and Coral Expeditions Standards.
- > Ensuring in the absence of the Purser that all of the duties performed by hospitality care are performing to the standards required.
- > To lead by example showing an understanding of duties, policies and procedures.
- > Planning, assigning, supervising and directing work.
- > Addressing complaints and resolving problems with the Purser's awareness.
- > Monitor and encourage the highest standards of behaviour and self-discipline appropriate to company policy and image amongst crew.

WHAT YOU WILL BRING TO US:

- > Have proven hospitality experience
- > Strong interpersonal and communication skills
- > Excellent personal presentation
- > High level of customer service
- > Demonstrated safe working practices mindset
- > Tolerance of others to work and live in a small environment for long periods of time.

QUALIFICATIONS REQUIRED:

- > AMSA Endorsed Certificate of Safety Training (CoST)
- > Certificate 2 in hospitality operations preferred
- > Crowd & Crisis Management
- > AMSA Medical
- > MSIC Card
- > First Aid & CPR
- > Responsible Service of Alcohol
- > Passport
- > Australian Seafarers book or other country equivalent discharge book

WHAT WE CAN OFFER YOU:

- > Shipboard rosters are generally six weeks on and three off, may varies in length due to itineraries
- > Free accommodation and meals on board
- > Annual Cruise for you and a friend
- > An opportunity to see spectacular places
- > Career paths in Maritime with internationally recognised experience
- > Financial assistance with gaining qualifications

Coral Expeditions are a team of seafarers who embrace life on the blue highway. Ship life is not for everyone, and this should be considered before applying. Applicants who meet the minimum criteria are invited to email a covering letter and current CV to careers@coralexpeditions.com. As we screen all applicants and select candidates whose qualifications and experience meet our needs, we will carefully consider your application during the initial screening and will contact you if you are selected to continue in the recruitment process. We wish you every success!

WANT TO EXPLORE MORE?

Connect with us LinkedIn and Facebook

Head Office

246 Hartley St, Bungalow, QLD
4870 Australia

1800 079 545

coralexpeditions.com

ABN: 51 010 809 417

Our Expeditions

- > The Kimberley
- > Great Barrier Reef
- > Cape York & Arnhem Land
- > Tasmania
- > Australia's West Coast
- > Australian Circumnavigation
- > Papua New Guinea
- > Raja Ampat & Spice Islands
- > Sulawesi, Komodo & Krakatoa
- > Solomons & Vanuatu
- > New Zealand
- > Islands Of The Indian Ocean

Our Ships

- > Coral Geographer
- > Coral Adventurer
- > Coral Discoverer

